

If you want to join an energetic, results-oriented, diverse team of people who are working hard every day to make a positive difference in the lives of our customers, consider joining the nation's leading pharmacy services provider. CVS Caremark is a strong, growing company guided by corporate values centered on customer service, teamwork, integrity and contributions; including both performance results and giving back to the community.

# **Retail Store Management -**

CVS Caremark is the only fully integrated pharmacy health care company in the United States. Our offerings across the entire spectrum of pharmacy care allow us to provide greater convenience and choice for patients, improve health outcomes, and lower overall health care costs for plan sponsors and participants. As one of the country's largest pharmacy benefit managers (PBMs), we provide plan sponsors and participants access to a network of approximately 60,000 pharmacies including CVS/pharmacy stores.

We employ 215,000+ colleagues in 44 states, the District of Columbia, and Puerto Rico at our retail pharmacy stores, MinuteClinic locations, retail specialty pharmacy stores, specialty mail order pharmacies, mail service pharmacies, retail distribution centers, and support facilities.

### Retail Management Careers At CVS/pharmacy!

CVS/pharmacy offers an aggressive career path for candidates; college graduates with retail type work experience and experienced managers.

Successful candidates can move from the CVS/pharmacy Retail Management Development Program as a Store Management Trainee to an Assistant Store Manager to a Store Manager in 1-3 years and through the CVS/pharmacy Leadership Program into field management and/or executive opportunities in 3-5 years!

#### **Total Store Leadership**

In retail store management at CVS/pharmacy, you are responsible for the total leadership and strategic operation of your store including:

- Overall store management, supervision, and policy implementation
- Sales and inventory management
- Employee staffing, training, and development
- · Financial management

· Customer service leadership

Our Store Management staff drives store execution and performance while building consumer loyalty to CVS/pharmacy through a focus on excellent customer service. Successful managers maintain an engaged store team through demonstrating initiative and leading by example. Support for our managers comes not only from their individual store teams, but also regional field management, call centers, distribution centers, and our Customer Support Center headquarters.

## What training is provided?

- Candidates will begin as a Store Management Trainee completing basic operations and management skills training and learning about key aspects of the business and CVS/pharmacy culture. In addition Store Management Trainees will receive the necessary training to take operational control of the store and manage staff as either an Assistant Store Manager or Store Manager. This phase lasts approximately 12 weeks. Upon successful completion, individuals will move into a Shift Supervisor position or be eligible for promotion to an Assistant Store Manager position. Assistant Store Managers and Store Managers continue to participate in development and leadership training to prepare for potential field management or executive roles. Time in the position varies based on the individual.
- Most candidates will follow the above plan. Select candidates based on experience and market needs may
  be considered to begin at different points within the plan.
- All CVS/pharmacy training programs require certification testing as a requirement for successful completion.

#### What are the requirements for Retail Management at CVS/pharmacy?

- At least one year of management experience in retail, food service/restaurant, or customer service (four year college degree preferred); or at least one year of work experience in these types of businesses preferably at a supervisor level (two or four year college degree preferred)
- Ability to work flexible schedules including 1st and 2nd shifts and early morning and/or overnight shifts at some locations to accommodate merchandise deliveries and to respond to urgent issues or emergencies in store: schedule adjustments are made according to store needs and operating hours
- CVS/pharmacy does not require members of store management to become registered pharmacists

# What does CVS/pharmacy offer?

- Structured training and development programs
- The opportunity to manage a successful multi-million dollar business
- A Value Proposition for all store management including Rewards and Recognition, Personal and Professional Development, and Supportive Culture and Values
- Performance based promotions and career opportunities throughout the U.S. with the industry leader
- Competitive rates of pay; starting rates are flexible and based on experience and market; the Store
  Management Trainee position offers an hourly rate of pay while the Assistant Manager and Store Manager
  positions offer salaried rates with eligibility for store performance bonus incentives
- Excellent benefits including medical and dental plan, 401k matching program, stock ownership and discount
  purchase plan, prescription coverage, merchandise discount, short and long term disability insurance, life
  and business insurance, vision discount plan, auto and home insurance discounts, medical care and
  dependent care reimbursement, educational assistance, paid vacation and holidays, and adoption
  assistance

If you want to be challenged and your talent needs mentoring and opportunity, CVS/pharmacy can offer you a fast track to success!