

Counselors to America's Small Business



# Its History, Philosophy, People and How You Can Do Business With Them

SCORE's Los Angeles Chapter, as a business community service in conjunction with The Los Angeles Athletic Club, is pleased to invite you to an informative and valuable free event with COSTCO Wholesale's Vice President and Senior General Merchandise Manager, John Eagan.

Discover how COSTCO has grown to over 550 locations, employs over 142,000 people, serves 57 million members, has sales over \$71 billion [\$1.3 billion profit]-and is still growing strong. Learn how it became #29 on the Fortune 500 and how it earned America's #1 Customer Satisfaction Rating.

Plus, quite importantly-know exactly what it takes for you to do business with COSTCO.

COSTCO Wholesale, the largest membership warehouse club in the world [based on sales volume] and the United States' fifth largest retailer is doing something right, actually a lot of things right, and SCORE L.A. wants you to know all about it-so make your reservation today.

About our speaker: John Eagen established COSTCO's L.A. Regional office in 1987. After a leadership assignment in Washington, he returned to his L.A. Region and has overseen its growth to fifty-six warehouses with annual sales of \$11 billion.

#### Register Now! Seating Limited to 400!

### WHEN:

Wednesday, September 23, 2009 10:00 AM — Noon

#### WHERE:

Los Angeles Athletic Club Main Dining Room-3rd Floor 431 West Seventh Street

# **HOW TO REGISTER:**

To make reservations, please register online at www.scorela.org, or by contacting SCORE via telephone at (818) 552-3206 or via e-mail at 09@scorela.org.

# ADMISSION NO CHARGE

# **PARKING**

\$4.50 with validation at LAAC parking facility on Olive St. The LAAC will provide tours of the club for those who are interested.

**SPONSORED BY:** 



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