



COMMUNITY
CAREER
DEVELOPMENT, INC.



Wilshire Metro Work Source

Recruitment for Strong CUSTOMER SERVICE REPRESENTATIVES WITH TECHNICAL SKILLS for Direct TV with 2 Years of Sold CUSTOMER SERVICE EXPERIENCE!

For Korea Town Call Center Location

NO CALLS PLEASE

Email your resume SAP TO

scastaneda@communitycareer.org

Paid training Starts NOV. 16, 2009

Customer Service Representatives, Bilingual Speaking any of the following languages: Russian, Korean, Tagalong, and Hindi

PAID \$12/HR

Working for DirecTV from a call center in the Wilshire/Vermont area of Los Angeles, customer representatives will receive telephone calls from Direct T.V. customers for technical assistance regarding their cable service. Full and detailed, paid training provided on specific product knowledge and troubleshooting techniques to assist Direct T.V. CUSTOMER.

Benefits

VXI Global Solutions, Inc., offers a competitive rate, company subsidized medical and dental insurance, and flexible, motivating working conditions with opportunity for advancement. Plus, free DirecTV.

Requirements

- Able to pass 7 yrs background check- NO EXCEPTIONS
- High School diploma or equivalent
- 2 Customer Service experience (preferably call center/phone)
- Intermediate PC and keyboard skills & understanding of tech devices
- Excellent communication skills & good phone etiquette
- Provide employment eligibility to work documentation

Interested applicants must complete W.I.A. enrollment form & requirements. Items needed:

Valid CA ID/License Social Security Card, or if not a US citizen, Right-to-Work documents (Valid US Passport, or Alien Card); Selective Services (CPC/verify); Unemployment Insurance Documents (EDD); Lay-off WARN Notice (if applicable)

Funded by the City and County of Los Angeles WIB in partnership with the Employment Development Department

Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request to individuals with disabilities. To ensure availability, your request should be received at least 5 business days in advance of the need. TTY 213-368-0047, Phone 213-365-9829, Fax 213-365-9839.

